

# Company Introduction



**GAILABO**  
Global AI Innovations Laboratory



# Company Introduction

## Company profile

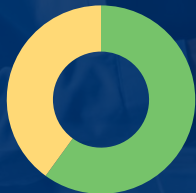


**Name** Global AI Innovations Laboratory Co., Ltd. (GAILABO)

**Establishment** October 1, 2019

**HQ** Tokyo, Japan

**Shareholder**



**60%**  
Mitsui & Co., Ltd.

**40%**  
Sony Network Communications Inc.



**Business** Development, Sales and Maintenance of AI Solution



## Main Members



**Makoto Ichikawa**

CEO



**Keiji Shiotani**

EVP

**Sony**



**Himanshu Shekhar**

CTO

**Sony**



**Concept: True solutions by unlocking the value of data**

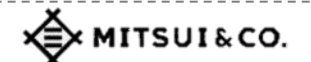


**Sony**

**Advanced technology**



**Global business expertise**



# Company Introduction

## Strongness

### ① Business experience

Propose solutions to solve issues with our business experience & know-how

### ② Cutting-edge & advanced technology













Supported by the Sony Group, we provide advanced and reliable technical solutions

### ③ Flexibility

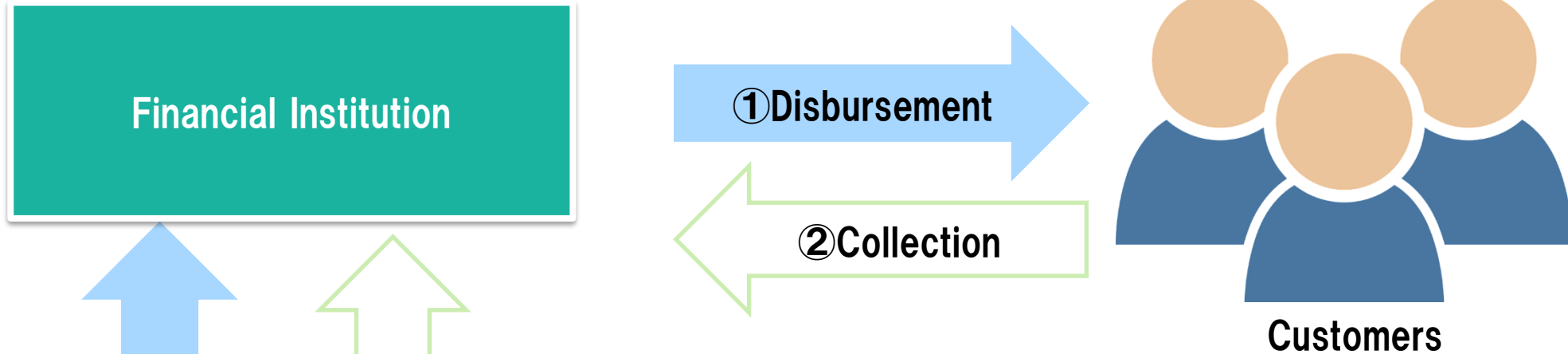
Grasp customers' needs first, then propose and develop solutions with flexibility



## Use case

	Service	Country	Product
	AI credit score	 Indonesia	 4 Wheel
		 ASEAN	 2 Wheel
	AI collection score	 Japan	 Multiproduct
		 Chile	 Buy Now Pay Later
		 Peru	 Personal finance

# How can GAILABO contribute to your business?



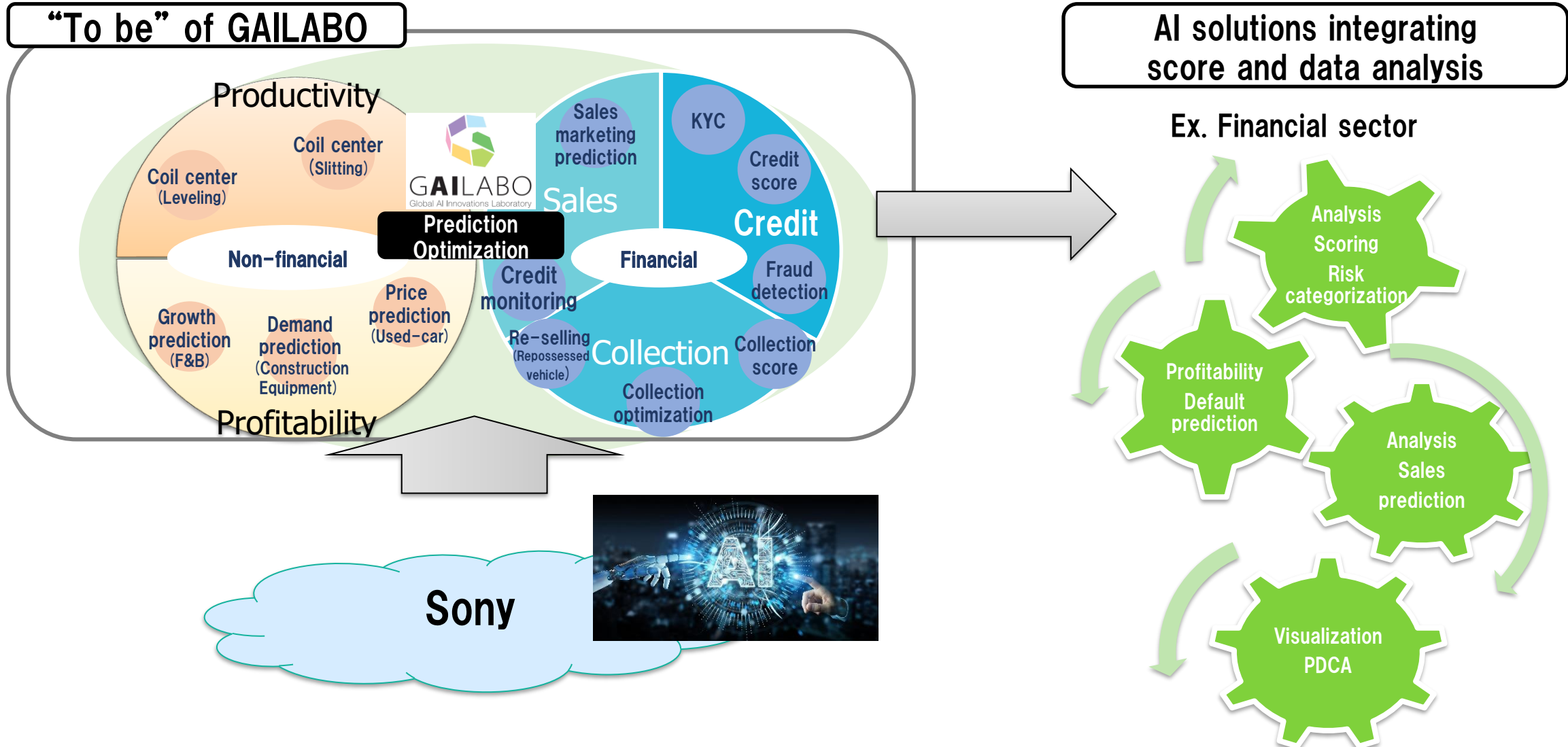
## ① Expected business impact from AI credit solution

- > Screening process optimization (**Reduction of screening cost**)
- > Reduction of bad debts (**Reduction of Repo loss and Write-off loss**)
- > Increase of good credits (**Increase of approval ratio and interest revenue**)

## ② Expected business impact from AI collection solution

- > Optimization of collection operation by prioritization (**Reduction of collection cost**)

# Vision of the future



# AI Credit Scoring Solution

## Achievement in Indonesia



### <Clients' Overview>



Multi Product Loan

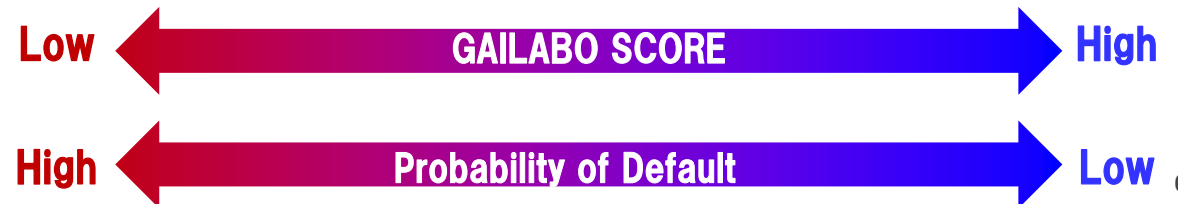
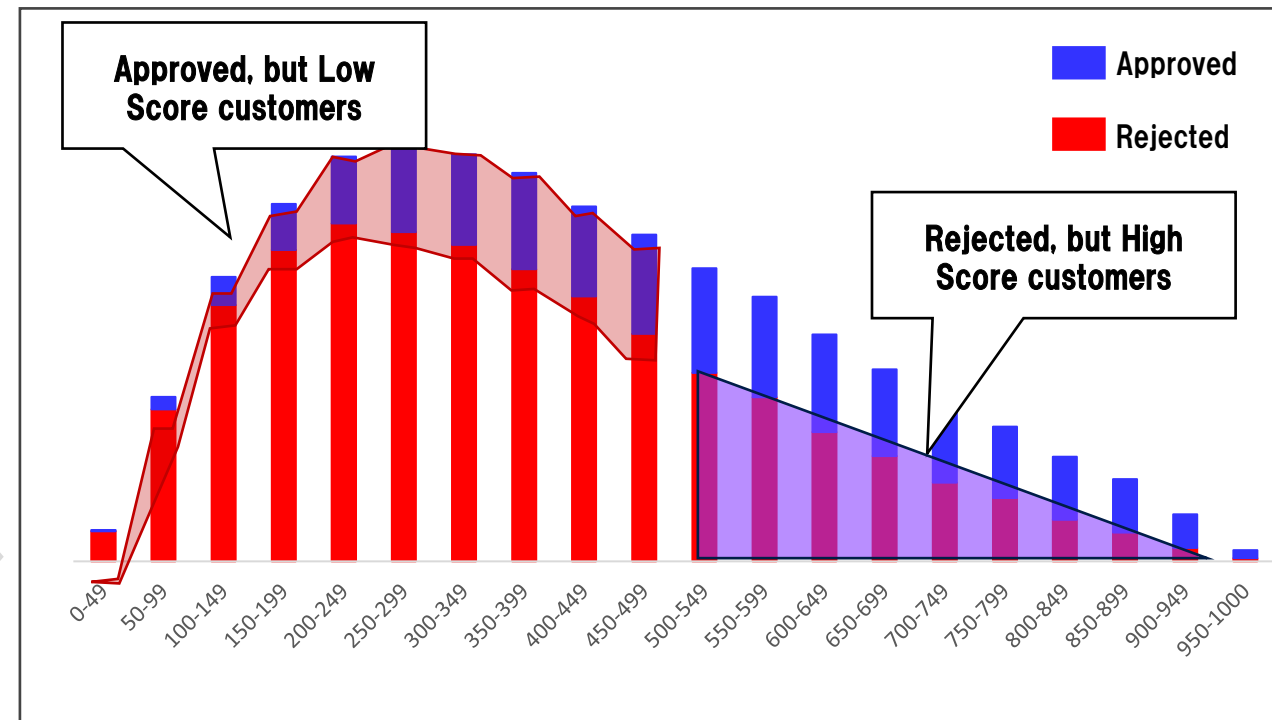


Average Ticket size: USD 300

### <Booking and portfolio information>

Year	Month	Approval	Rejected	Total	Approval ratio	Collecton ratio
2020	Oct-Dec	30,000	70,000	100,000	30%	96%
2021	Jan-Mar	29,450	65,550	95,000	31%	97%
	Apr-Jun	34,100	75,900	110,000	31%	96%

### GAILABO Score Distribution



# AI Credit Scoring Solution

## Achievement in Indonesia



### <Clients' Overview>



Multi Product Loan

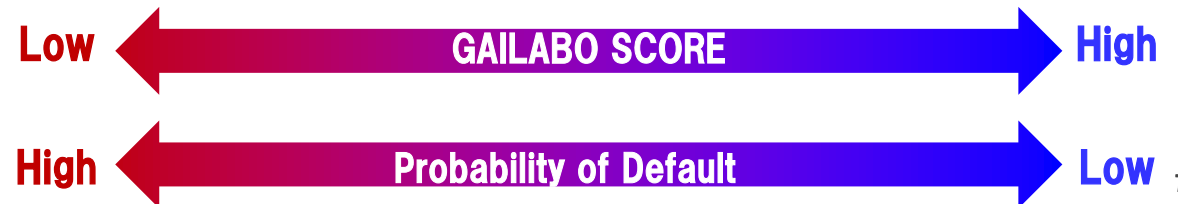
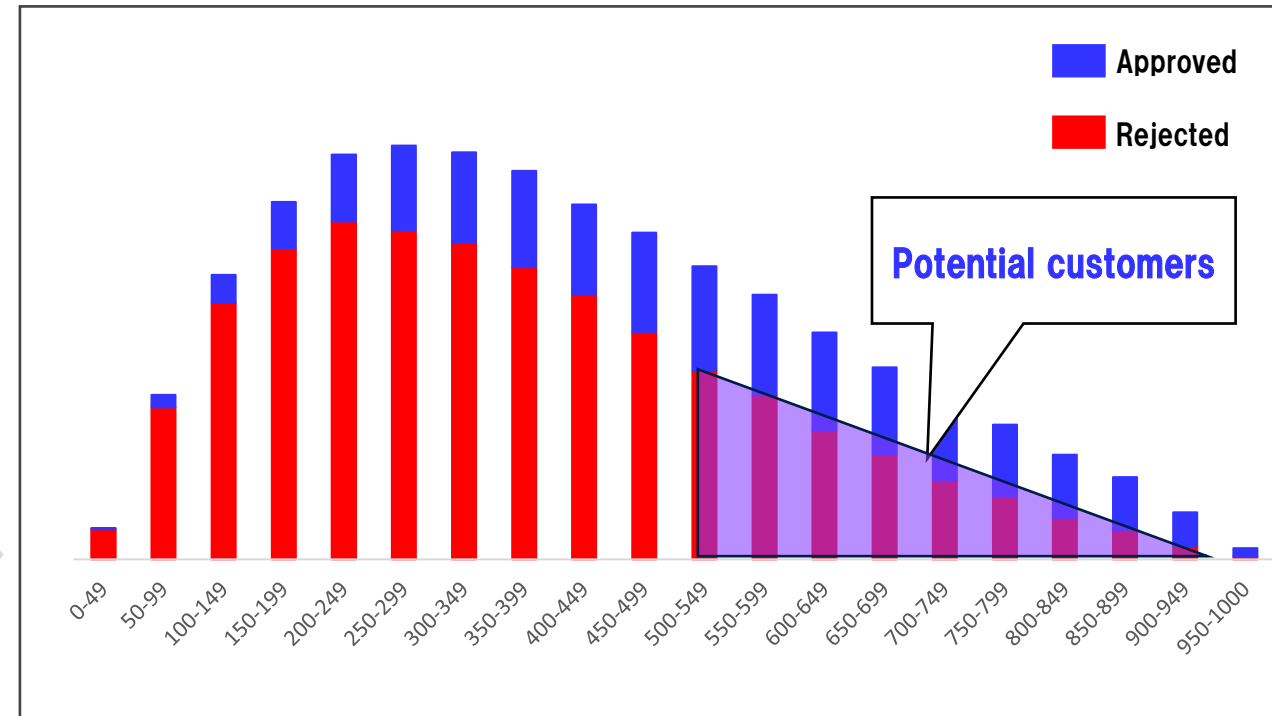


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### GAILABO Score Distribution



# AI Credit Scoring Solution

## Achievement in Indonesia



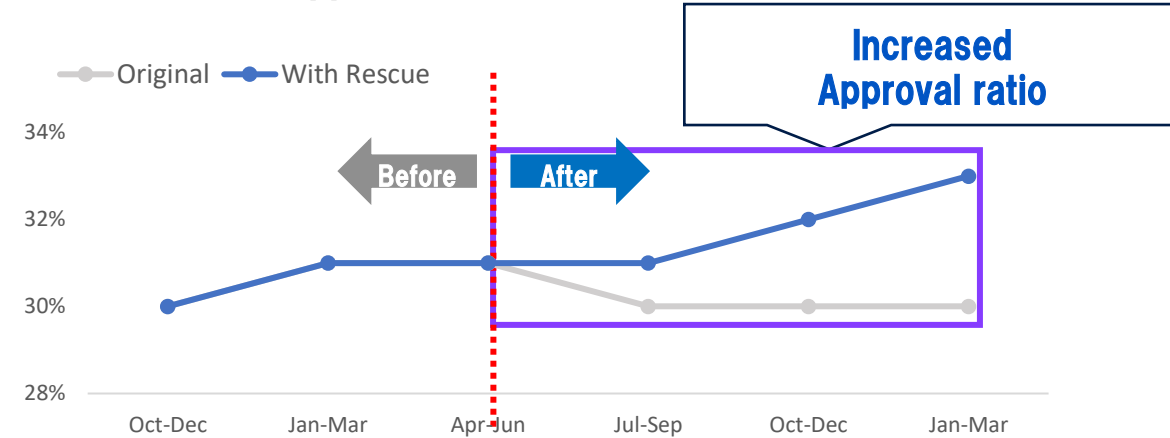
**Goal: To increase approval ratio while keeping good Collection ratio**

### <Portfolio information (Count) >

	Year	Month	Approved		Rejected	Total (Approved + Rejected)
			Orinal	Rescue		
Before	2020	Oct-Dec	30,000		70,000	100,000
		Jan-Mar	29,400		68,400	95,000
	2021	Apr-Jun	34,100		75,900	110,000
After		Jul-Sep	34,800	1,160	80,040	116,000
		Oct-Dec	36,000	2,400	81,600	120,000
2022	Jan-Mar	37,500	3,750	83,750	125,000	

7,000 Customers  
USD 2.1Mil

### <Approval ratio>

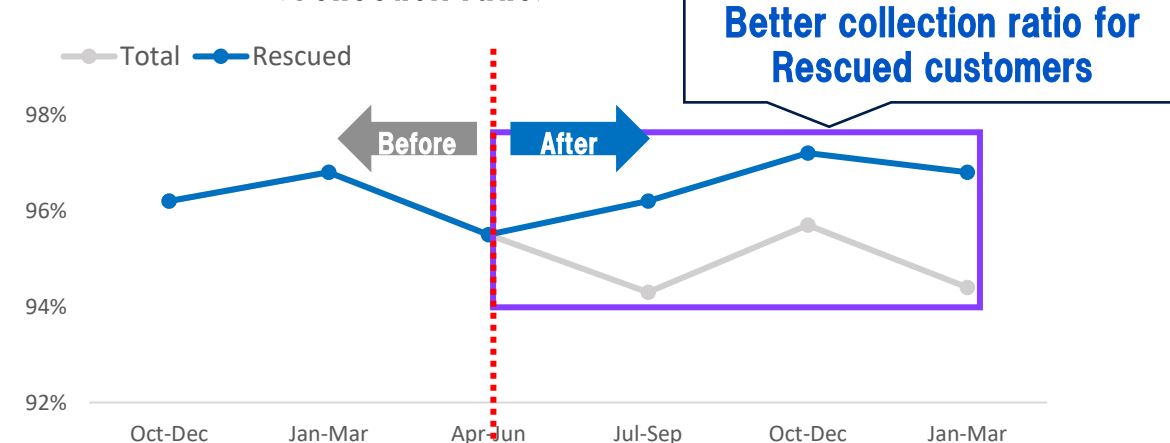


Increased Approval ratio

### < Portfolio information (ratio) >

	Year	Month	Approval ratio			Collection ratio	
			Original	With Rescue	Gap	Total	Rescued
Before	2020	Oct-Dec	30%	30%		96%	
		2021	Jan-Mar	31%	31%		97%
	Apr-Jun		31%	31%		96%	
After	2021	Jul-Sep	30%	31%	1%	94%	96%
		Oct-Dec	30%	32%	2%	96%	97%
	2022	Jan-Mar	30%	33%	3%	94%	97%

### <Collection ratio>



Better collection ratio for Rescued customers



# AI Credit Scoring Solution

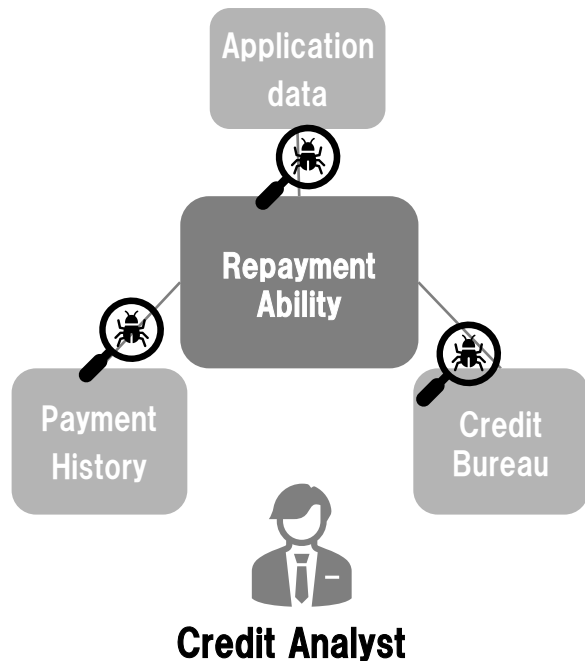
## Achievement in Indonesia



AI model can find out the correlation among tremendous attributes

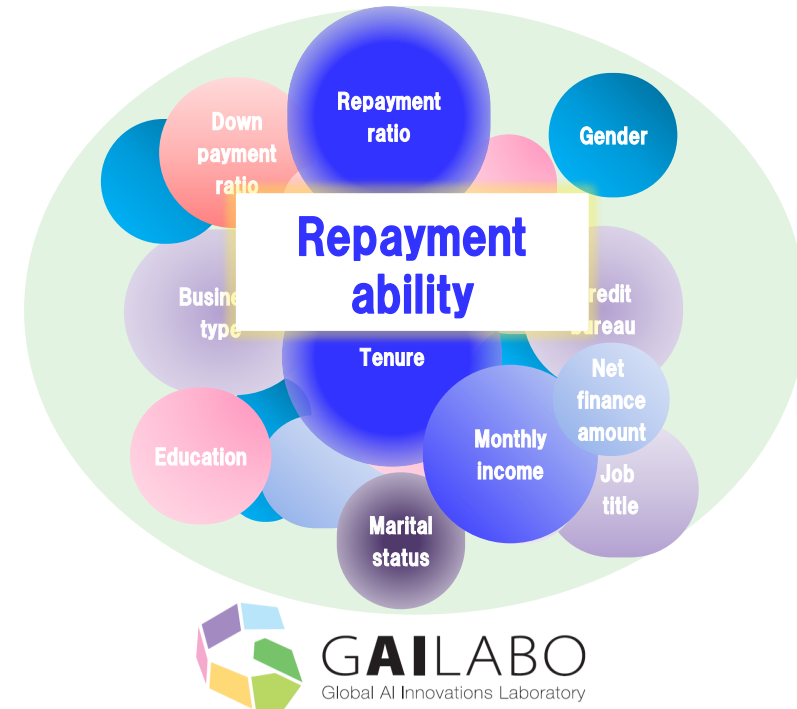
### Without GAILABO

Hard to analyze the correlation among tremendous attributes...



### With GAILABO

Find out correlation and quantify the default risk in a moment !

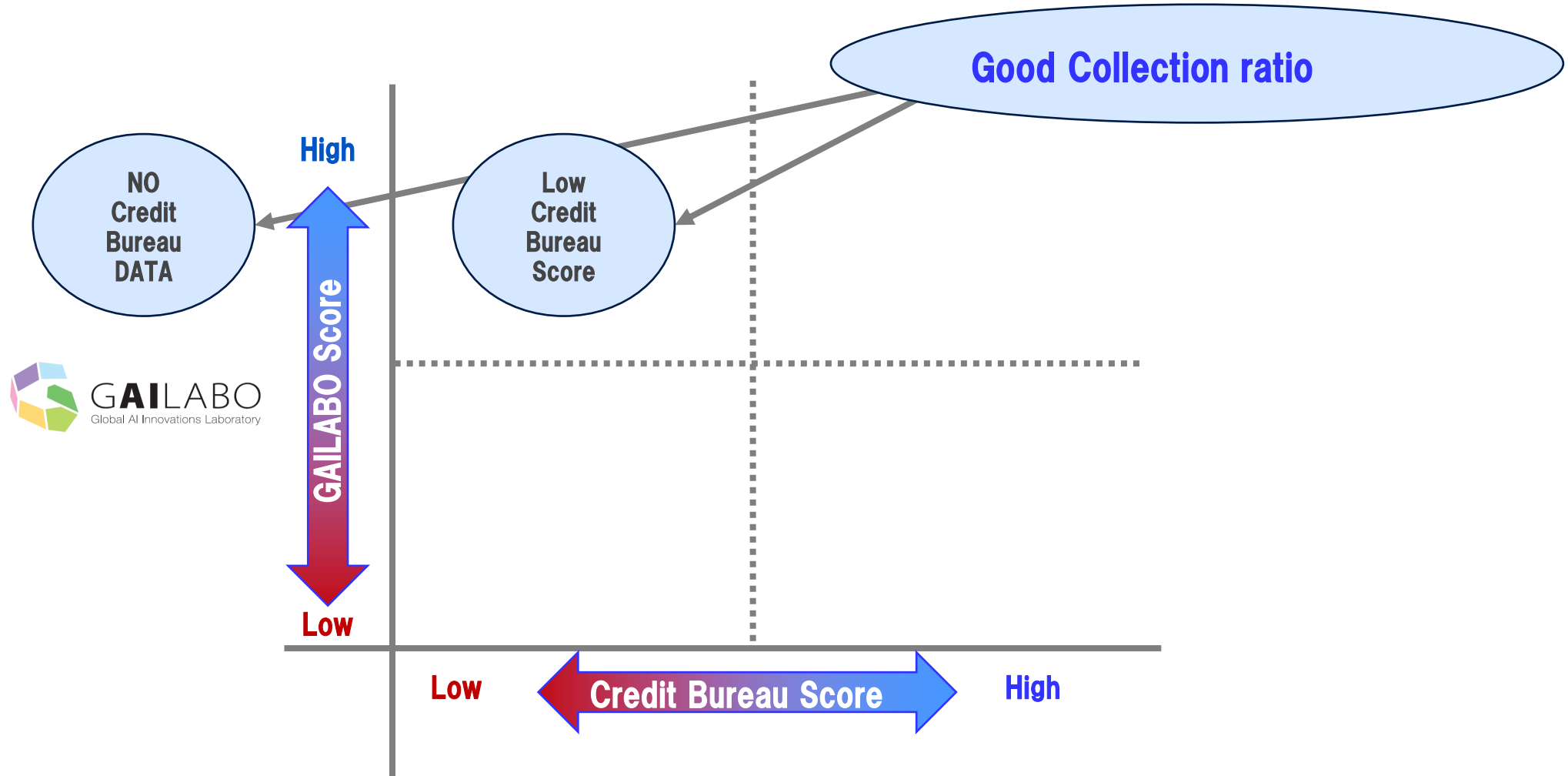


# AI Credit Scoring Solution

## Achievement in Indonesia



### Good collection ratio by rescued customers with High GAILABO Score

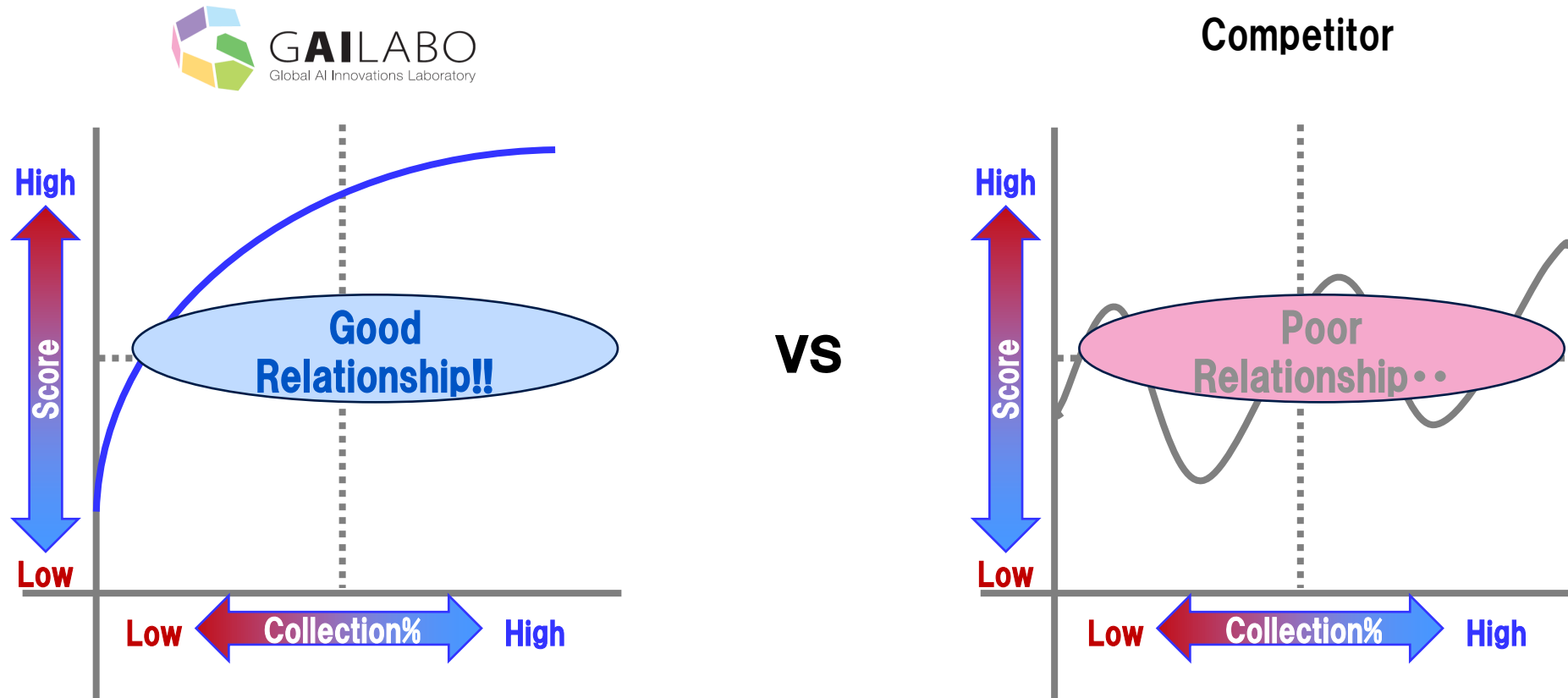


# AI Credit Scoring Solution

## Achievement in Indonesia



**GAILABO score showed stronger relationship with collection% than competitors'**



# AI Credit Scoring Solution

## Achievement in Indonesia



**GAILABO AI credit scoring contributed to reduction of average screening time and workload**

**Before**

**55 Minutes**

Screening time

**-93%**

**After**

**4 Minutes**

Workload

**-78%**

**50 Staffs**

**11 Staffs**

# AI Credit Scoring Solution

## Client's voice



### PT. AEON Credit Service Indonesia



### Feedback

Using AI credit scores as a starting point has facilitated early identification of issues and adjustment of screening criteria in response to changes in the market.

Although the AI model is complex, we do not have to worry about the details of the model, and we can consult with GAILABO to confirm our issues, develop the model, and identify current problems. GAILABO can develop models and identify current problems in a speedy and thorough manner.

GAILABO members have a lot of financial knowledge and cutting-edge AI technology. So, GAILABO is not just an AI scoring vendor or AI tool provider.

※Information on our website URL ↓

(EN) [GAILABO Global AI Innovations Laboratory](#)

(JP) [GAILABO Global AI Innovations Laboratory](#)

# AI Credit Scoring Solution



## Other client's voice

### Client A

We can use more than 30 features by using GAILABO scoring service, while we could use only 10 features with our original non-AI scoring tool.

### Client B

Model development took longer time since our dataset was not maintained, but we could do it with GAILABO's support.

### Client C

We could find out the incorrect data generated from the past operation process thanks to the on-site support from GAILABO.

※Based on the clients' comment

# AI Collection Scoring Solution

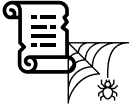


## Without GAILABO

Contract date



Payment history



Collection Team

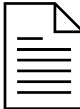
Deciding priority based on only payment history...

## With GAILABO

Contract date



Application Data



Payment history



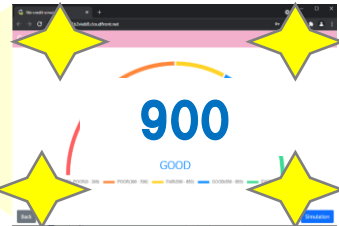
Credit bureau



Contact history



AI model



Deciding priority based on Various dynamic data

# AI Collection Scoring Solution

## Achievement in Indonesia



Ticket size: USD 650

### Without GAILABO

Clients' Criteria	Risk Category	Collection Action
A	Safety 250K	SMS
B	Medium 125K	Remind call
C	High 125K	Remind call

No delay customers  
Total: 500K



Reminder Call Customers  
**-50 K**



No delay customers  
Total: 500K

Collection ratio  
Admin Cost



### With GAILABO

GAILABO Collection Score	Risk Category	Collection Action
950-	Safety 100K	SMS
50-950	Very Low 100K	SMS
650-849	Low 100K	IVR
200-649	Medium 100K	Remind call
0-199	High 100K	Remind call

**200K**

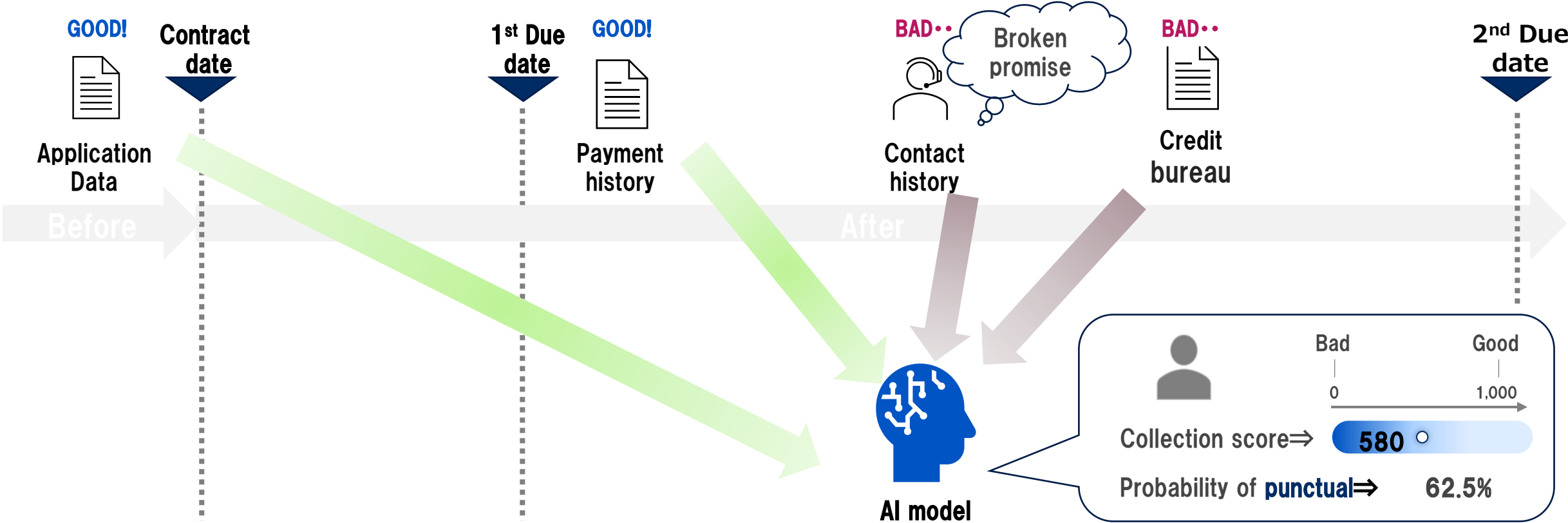


# AI Collection Scoring Solution



## Compute the score on daily basis

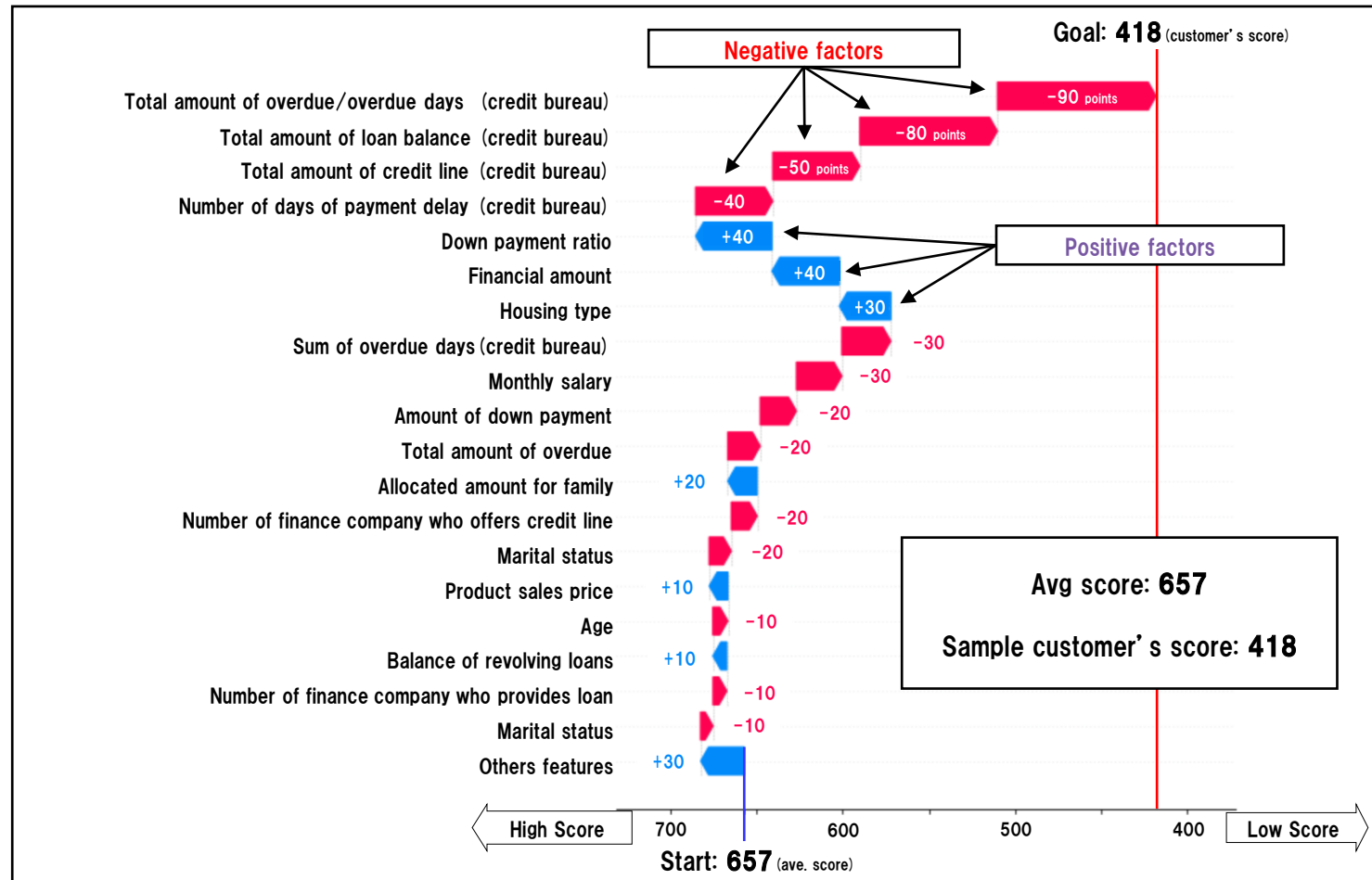
### How it works (Image)





## XAI (Explainable AI)

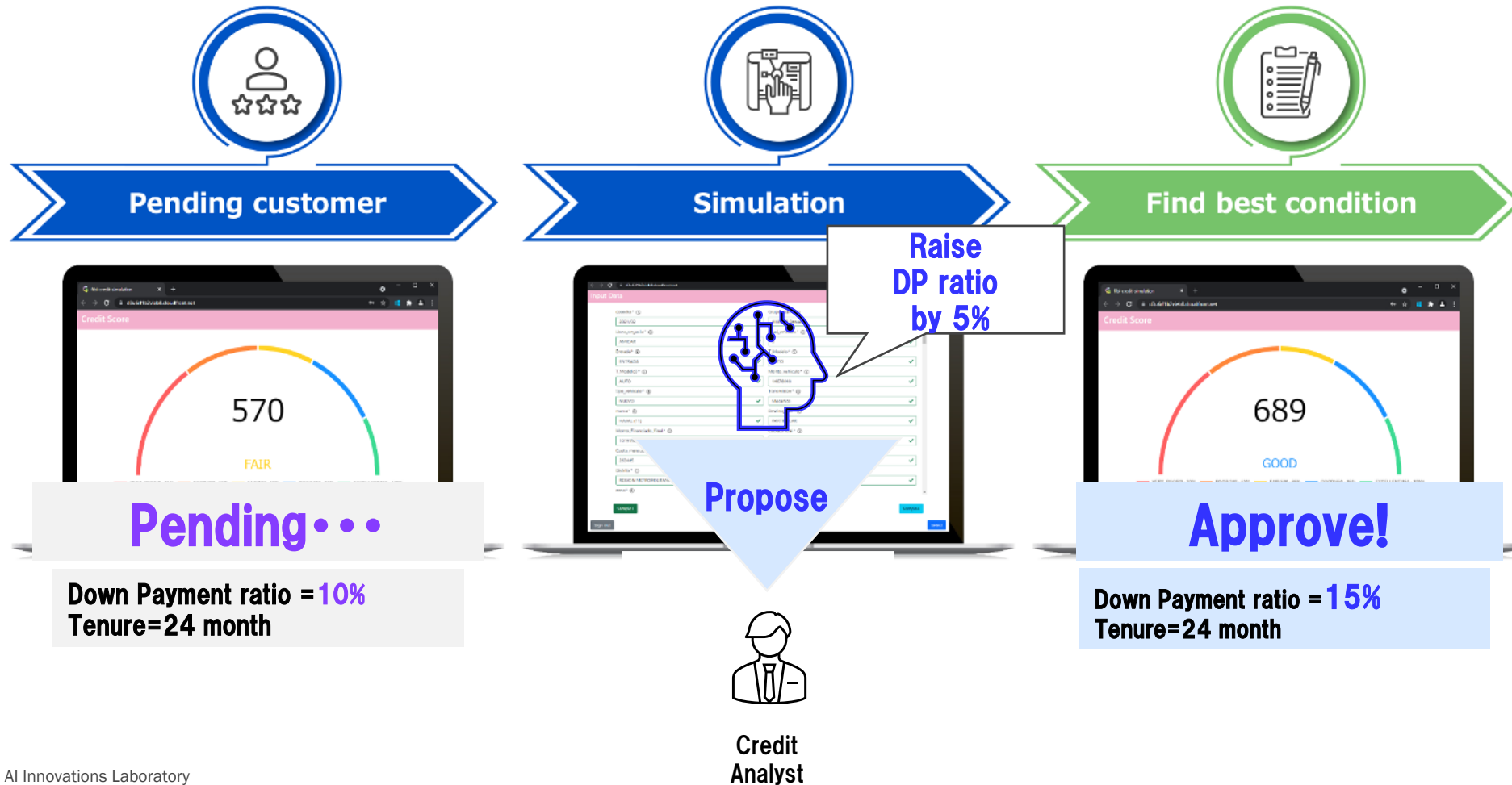
### Understand what factors affect the score





## Credit Simulator

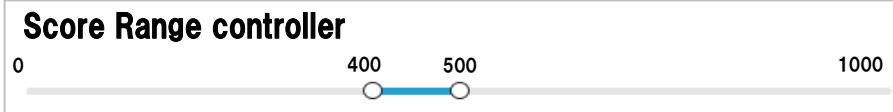
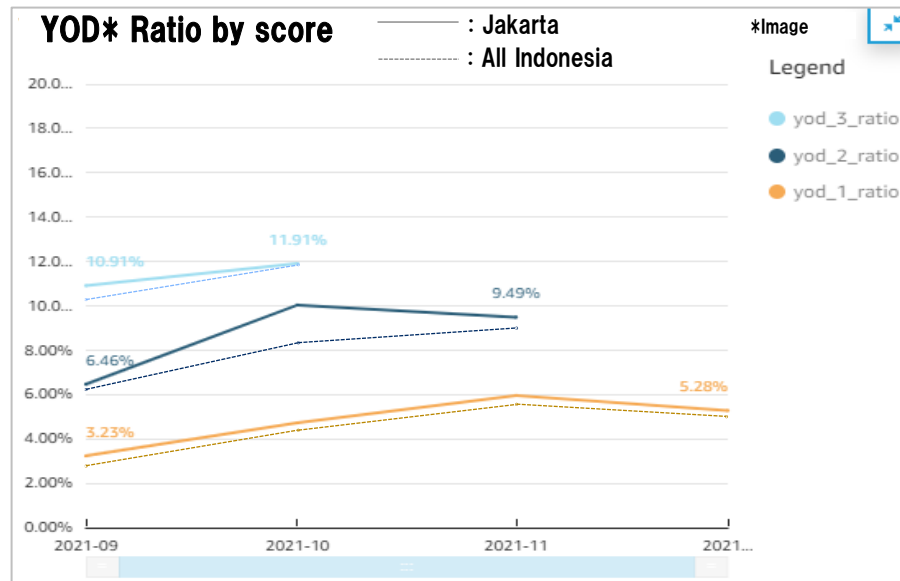
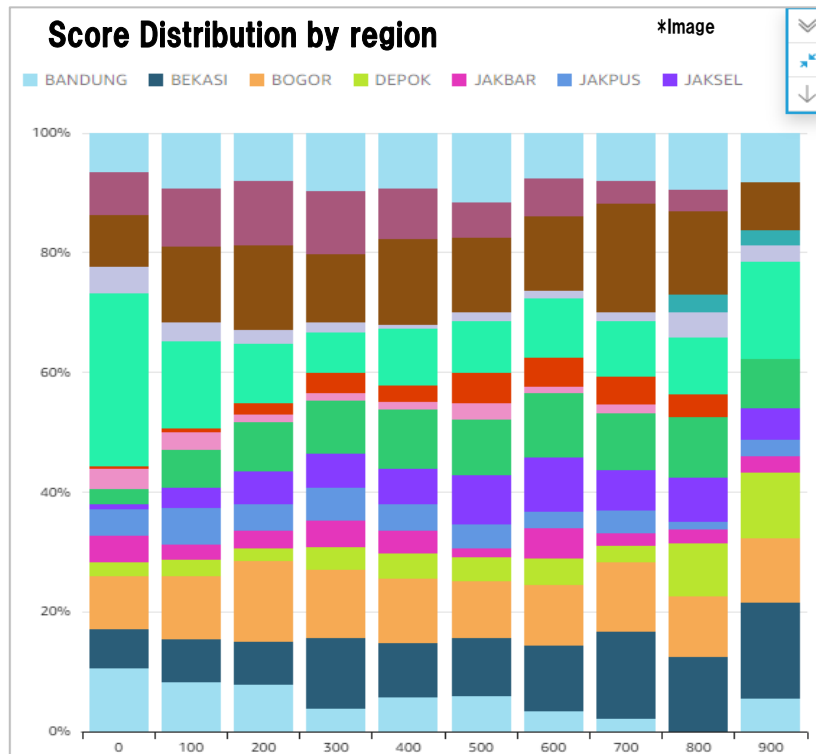
Automatically propose the best condition to approve pending customers





## GAILABO BI

### Analyze KPIs from multiple aspects



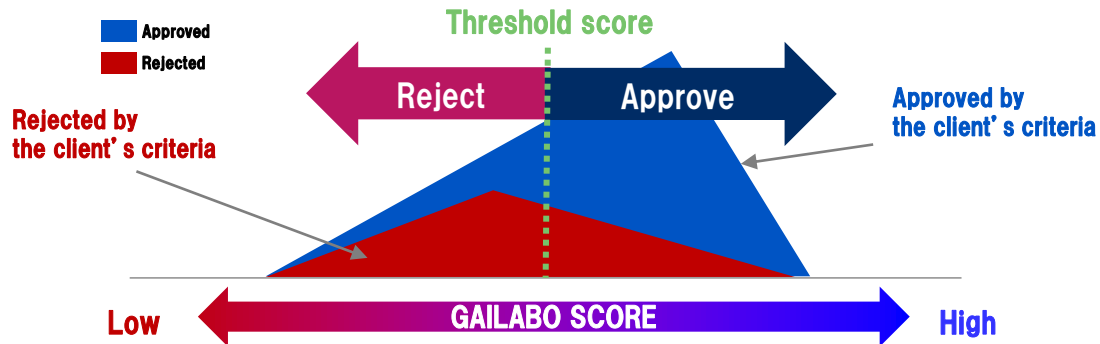
\* YOD: Young Overdue ratio for early installments

※Demo movie URL ↓  
[English ver.](#)  
[Japanese ver.](#)



## GAILABO can make profit simulation and multiple analysis during Free PoC.

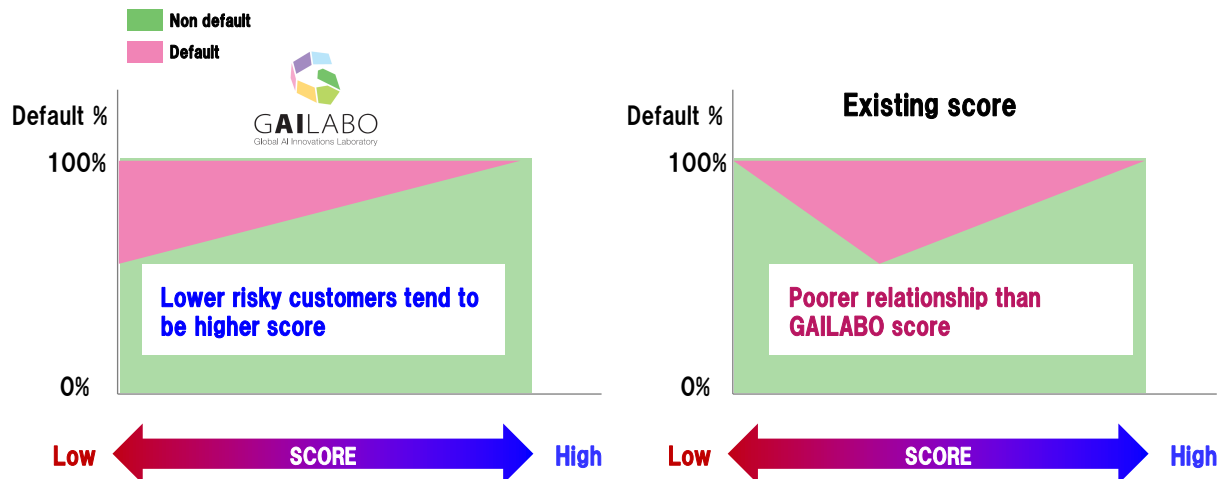
### Analysis based on threshold score



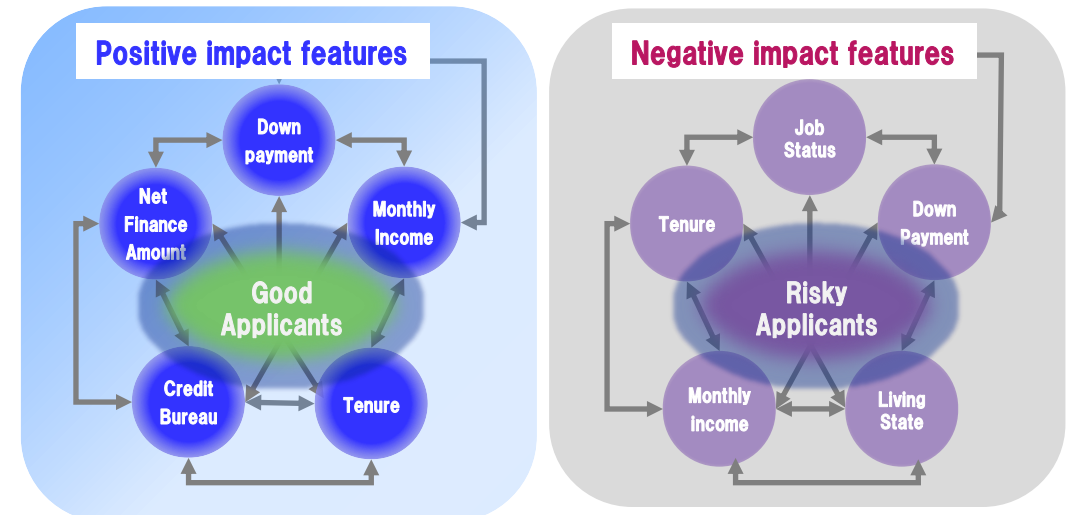
### Profit simulation

Profit simulation	Total Profit impact	KPI			
		Approval % (Current Figure:50%)	Profitability % (Current Figure:30%)	Assumed W/O % (Current Figure:10%)	Assumed Default % (Current Figure:15%)
(1) Same default ratio "15%" (Threshold score:300)	<b>+USD 2.0 mil.</b> (+25%)	70% (+20%)	40% (+10%)	7% (-3%)	15% (-0%)
(2) Same Approval ratio "50%" (Threshold score:400)	<b>+USD 1.5 mil.</b> (+19%)	50% (+0%)	35% (+5%)	5% (-5%)	7% (-8%)

### Comparison analysis with Existing score




### Feature analysis



# Comparison table with competitors



	Pros	Cons
	<ul style="list-style-type: none"> <li>• Professional AI engineer and sales staff provide extensive support from the beginning to the end.</li> <li>• No need to train and assign dedicated staff for AI at the client's side, and no risk of handover in the event of transfer or retirement.</li> <li>• High accuracy with best fit AI model for each client's operation by using all the data the client has. (application, payment history, credit bureau, alternative data, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>• Project leading time is longer than others because of the model development.</li> </ul>
<b>Alternative scoring</b>	<ul style="list-style-type: none"> <li>• Enjoy the scoring service without complicated model developing process.</li> <li>• Using the alternative data such as mobile data, meta data, etc. for scoring.</li> </ul>	<ul style="list-style-type: none"> <li>• Low accuracy in case alternative data scoring model is not reflecting client's own data (payment history, application data, credit bureau, any other related data.)</li> </ul>
<b>Package solution</b>	<ul style="list-style-type: none"> <li>• In-house operation is possible by assigning or training dedicated staff for AI.</li> <li>• This kind of Auto ML tools enable the client to develop the AI model within short time</li> </ul>	<ul style="list-style-type: none"> <li>• All tasks from data cleaning, model development, implementation need to be conducted by the client's own staffs.</li> <li>• Need to train and assign dedicated staff for AI at the client's side, and risk of handover in the event of transfer or retirement.</li> <li>• Take time to verify which model is the best even though short time developing is possible.</li> <li>• Need to use within the rule of package.</li> </ul>
<b>Traditional scoring (Not AI base)</b>	<ul style="list-style-type: none"> <li>• In-house operation is possible by assigning or training dedicated staff for credit operation.</li> <li>• Easy to understand what parameter affects to the score because of rule base engine.</li> </ul>	<ul style="list-style-type: none"> <li>• Most tasks need to be conducted by the client's own staffs.</li> <li>• System update takes long time, because parameter adjustment and selection needs to be conducted by client's own staff.</li> <li>• The number of parameter used for scoring model is limited, because the capacity of manual analysis is also limited.</li> </ul>

※Based on GAILABO's research



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